

# VICTIM SERVICES

**Idaho 24-hour Domestic Violence Hotline**  
**1-800-669-3176**  
[www2.state.id.us/crimevictim/victims/gethelp.cfm](http://www2.state.id.us/crimevictim/victims/gethelp.cfm)

**Idaho Care Line**  
**211 or 1-800-926-2588**  
[www.idahocareline.org](http://www.idahocareline.org)

**MADD Idaho**  
**208-853-3700 or 1-877-623-3435**  
[www.madd.org/local-offices/id/](http://www.madd.org/local-offices/id/)

**Idaho Office of Attorney General  
Victim Assistance**  
**1-888-334-4547**  
[www.ag.idaho.gov/victimassistance/coordinatorcontacts\\_state.html](http://www.ag.idaho.gov/victimassistance/coordinatorcontacts_state.html)

**Idaho Crime Victims Compensation**  
**1-800-950-2110**  
[www.crimevictimcomp.idaho.gov](http://www.crimevictimcomp.idaho.gov)

**Idaho Domestic Violence Legal Advice Line**  
**1-877-500-2980**  
[www.idaholegalaid.org/hotlines](http://www.idaholegalaid.org/hotlines)

**Idaho Council on Domestic Violence and  
Victim Assistance**  
**1-800-291-0463**

**Idaho Health and Welfare  
Child Protection Services**  
**1-800-926-2588**

**National Domestic Violence Hotline**  
**1-800-799-SAFE (1-800-799-7233)**

**National Center for Victims of Crime**  
**1-800-394-2255**

**National Organization for Victim Assistance**  
**1-800-879-6682**

[www.idahosheriffsassociation.com](http://www.idahosheriffsassociation.com)

[www.idcourts.us](http://www.idcourts.us)

## Notes:

VINE services provided by the Idaho Sheriffs' Association and the Idaho Supreme Court in concert with the Governor of Idaho, Lt. Governor of Idaho, Idaho Attorney Generals, United States Attorney's Office-District of Idaho, United States Marshals Service-Idaho, Idaho State Police, Idaho Association of Counties, Idaho Prosecuting Attorney's Association, Idaho Council on Domestic Violence and Victim Assistance, Idaho Coalition Against Sexual and Domestic Violence, Idaho Department of Correction, Idaho Commission of Pardons and Parole, Idaho Victim Witness Association, and MADD-Idaho.

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 **VINE®**  
VICTIM INFORMATION & NOTIFICATION EVERYDAY



## VICTIMS HAVE THE RIGHT TO KNOW

### Idaho VINE Service

Access to Information & Notification for:  
**Offender Custody Status**  
**Court Hearings**

## 1-866-9VINE-ID

TOLL-FREE 1-866-984-6343

TTY 1-866-847-1298

[www.vinelink.com](http://www.vinelink.com)



A service provided by the:  
**Idaho Sheriffs' Association &  
Idaho Supreme Court**

# IDAHO VINE SERVICE

## VICTIM INFORMATION AND NOTIFICATION EVERYDAY

VINE is an automated service that lets you track an offender's custody status or the status of a court case over the phone or Internet. You can also register to be notified by phone and email if an offender is released, transferred, or escapes; or register to be notified by phone and email about changes in the status of a court event or court case.



# 1-866-9VINE-ID

Toll-Free 1-866-984-6343

Write down the following information,  
tear off this panel,  
and keep in a safe place:

## Information

Call 1-866-984-6343 or visit [www.vinelink.com](http://www.vinelink.com) and follow the instructions to access an offender's custody status or the status of a court case.

## Registration

You can register to receive notifications related to an offender's custody status or court event information. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

If an offender is transferred to a different facility and you wish to continue receiving notifications, you must re-register after the offender is booked into the new facility.

## Notification

### Custody Status

You will be notified about the following events:

- Release
- Transfer
- Escape

### Court Event Information

You will be notified about upcoming court events and changes in the status of a court case.

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the call and will stop the service from calling you again.

Offender name

Offender number

Case number

Your four-digit PIN

- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

[www.vinelink.com](http://www.vinelink.com)

Do not rely solely on VINE for your safety. Make this service a part of your overall safety plan.

